

Electronic Patent Application Fee Transmittal

Application Number:	09690566			
Filing Date:	17-Oct-2000			
Title of Invention:	SYSTEM AND METHOD FOR DETERMINING AND REDUCING CUSTOMER SERVICE IMPACT			
First Named Inventor/Applicant Name:	Michael P. Lilly			
Filer:	Shawn Li/Kristin Lawson			
Attorney Docket Number:	119645-00103.118			
Filed as Large Entity				
Utility Filing Fees				
Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Basic Filing:				
Pages:				
Claims:				
Claims in excess of 20	1202	2	50	100
Independent claims in excess of 3	1201	1	210	210
Miscellaneous-Filing:				
Petition:				
Patent-Appeals-and-Interference:				
Post-Allowance-and-Post-Issuance:				

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Extension-of-Time:				
Extension - 1 month with \$0 paid	1251	1	120	120
Miscellaneous:				
Total in USD (\$)				430